



# COUNTY OF WELLINGTON

---

## COMMITTEE REPORT

**OW-23-03**

**To:** Chair and Members of the Social Services Committee  
**From:** Stuart Beumer, Director of Ontario Works  
**Date:** Wednesday, June 14, 2023  
**Subject:** **2023 Ontario Works Service Plan Addendum and Agreement**

---

### **Background:**

The Ontario Works division has recently completed the annual service planning and contracting processes with the Ministry of Children, Community and Social Services (MCCSS). MCCSS requires that each Consolidated Municipal Service Manager complete an Ontario Works Service Plan that outlines the strategic plan for service delivery and the achievement of employment outcomes. The Service Plan is accompanied by an annual budget submission. Once reviewed and approved by MCCSS these documents form the basis of our service contract with the Province of Ontario. The budget submission to MCCSS aligned with the Ontario Works portions of the approved 2023 County Budget. Our service planning documentation was submitted in March to MCCSS for their consideration and we anticipate completion of the service contracting process in early June of this year.

Typically, Ontario Works service planning cycles are for a two year period and 2023 would represent the beginning of a new planning cycle. However, due to the implementation of Employment Services Transformation in 2024, MCCSS made the decision to extend the previous planning cycle for a third year, recognizing that 2023 represents a final year for many employment related activities and outcome targets, and much of the year will be focused on the Employment Services Transformation. MCCSS requested that a 2023 Service Plan Addendum be completed with updated outcome targets and service delivery information.

### **2023 Service Plan Addendum Highlights:**

Ontario Works supports the goal of helping people move towards employment by holding our service delivery accountable to two provincially established employment outcomes: Increased employment and increased earnings. The Service Plan establishes these targets in accordance with direction from MCCSS and articulates our plan to work toward their achievement. In addition, the Service Plan includes important information about our current caseload as well as how we are structured to deliver effective, timely and integrated services to residents of Wellington-Guelph.

The Service Plan Addendum also includes five priorities established by MCCSS, and information is provided about how our service delivery links to these provincial areas of interest. The five Ministry priorities are as follows:

- **Social Assistance Service Delivery** – With a focus on modernization and transformation
- **Improving Employment Outcomes** – With an expectation of 3% improvement over 2022 outcomes
- **Leverage Local Economic Development** – With a focus on partnerships and information sharing
- **Develop and Maintain Local Community Service Partnerships** – With a goal of supporting the diverse needs of clients beyond basic income support and finding employment
- **Strengthen Program Accountability** – Including elements of both monitoring of client eligibility and appropriate internal controls and oversight of programme expenditures

**Financial Implications:**

The province continues to cap available Ontario Works administrative funding at 2018 levels and this was reflected in the approved 2023 County Budget and Ten Year Plan and the 2023 Ontario Works budget submission to MCCSS.

**Attachment:** Ontario Works Service Plan Addendum Wellington CMSM, 2023.

**Recommendation:**

That report, 2023 Ontario Works Service Plan Addendum and Agreement be received for information.

Respectfully submitted,



Stuart Beumer  
Director of Ontario Works