



## **The Corporation of the County of Wellington**

### **Social Services Committee**

#### **Minutes**

January 11, 2023  
County Administration Centre  
Guthrie Room

**Present:** Warden Andy Lennox  
Councillor David Anderson (Chair)  
Councillor Matthew Bulmer  
Councillor Campbell Cork  
Councillor Gregg Davidson

**Regrets:** Mayor Cam Guthrie

**Also Present:** Councillor Jeff Duncan  
Councillor Steve O'Neill  
Stephen Dewar, General Manager/Chief, Guelph-Wellington  
Paramedic Service

**Staff:** Jennifer Adams, County Clerk  
Luisa Artuso, Social Services Administrator  
Stuart Beumer, Director of Ontario Works  
Mandy Koroniak, Director, Children's Early Years  
Jackie Lee Macchiusi, Capital Budget and Accounting Manager  
Kevin Mulholland, Property and Construction Manager  
Mark Poste, Director of Housing  
Scott Wilson, CAO

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#### **1. Call to Order**

At 1:00 pm, the Chair called the meeting to order.

#### **2. Declaration of Pecuniary Interest**

There were no declarations of pecuniary interest.

**3. Delegation:**

3.1 Paul Sapounzi, Managing Partner, +VG Architects

1/1/23

**Moved by:** Councillor Bulmer

**Seconded by:** Councillor Davidson

That the Committee approve the design for 65 Delhi Street to go to tender as presented by Paul Sapounzi, Managing Partner, +VG Architects.

**Carried**

3.2 Stephen Dewar, General Manager/Chief, Guelph-Wellington Paramedic Service

2/1/23

**Moved by:** Warden Lennox

**Seconded by:** Councillor Cork

That the December Winter Storm Debrief Report by Stephen Dewar, General Manager/Chief, Guelph-Wellington Paramedic Service be received for information.

**Carried**

**4. Closed Meeting**

3/1/23

**Moved by:** Councillor Anderson

**Seconded by:** Councillor Davidson

That Council move into a closed meeting for the purposes of considering personal matters about an identifiable individual and information explicitly supplied in confidence by Canada, a province or territory or a crown agency of any of them.

**Carried**

**5. 2023 Budget - Social Services**

4/1/23

**Moved by:** Warden Lennox

**Seconded by:** Councillor Davidson

That the 2023 Operating and Capital Budget and 2023-2031 Ten-Year Plan for Social Services be approved and forwarded to the Administration, Finance and Human Resources Committee.

**Carried**

**6. Housing**

**6.1 2023 Supportive Housing Projects Overview**

5/1/23

**Moved by:** Councillor Cork

**Seconded by:** Warden Lennox

That the 2023 Supportive Housing Projects Overview report be received for information.

**Carried**

**7. Children's Early Years Division**

**7.1 Revised 2023 Directly Operated Programmes User Fees**

6/1/23

**Moved by:** Councillor Cork

**Seconded by:** Warden Lennox

That the updated user fee schedule for Directly Operated Child Care Centres for January 1, 2023 be approved as set out in report CEYD-23-01; and

That staff be directed to prepare the necessary by-law.

**Carried**

**8. Adjournment**

At 2:30 pm, the Chair adjourned the meeting until February 8, 2023 or at the call of the Chair.

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David Anderson  
Chair  
Social Services Committee

# Information Report



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To Chair and Members of the Social Services Committee

From Stephen Dewar, Chief and General Manager, Guelph-Wellington Paramedic Service

Date January 11, 2023

Subject **December Winter Storm Debrief Report**

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## Executive Summary

### Purpose of Report

To provide an update to the Committee the operational impacts of the recent winter storm and to highlight the actions of Paramedics, Firefighters and County Staff in providing services under difficult circumstances.

### Key Findings

Guelph Wellington Paramedic Service paramedics continued to respond to emergency calls during the storm, despite closed roads and extremely difficult conditions, and with the assistance and extraordinary efforts of local Firefighters and County staff.

### Report

As Committee members are aware, a significant winter storm affected Wellington County and the City of Guelph over the holiday season. The storm began as rain early in the day on December 23, followed by a flash-freeze and the rain changed to snow with high winds, low visibility and slippery conditions.

By 7 pm on December 23 the conditions had deteriorated so that many of our paramedics working the night shift could not make it to the stations, and many of the paramedics working during the day could not safely make it home and opted to stay the night at the stations. In many cases and as circumstances allowed they continued to respond to emergency calls from their locations. Some paramedics who were unable to reach the County stations reported to stations in Guelph and signed onto spare ambulances there, and responded to calls as they could. The call volume remained moderately high on December 23<sup>rd</sup> with slip and fall injuries, motor vehicle collisions and medical emergencies linked to shoveling.

The storm continued through the night, and in the morning we had three of our paramedics call to report that they had gone off the road attempting to make it into the stations (and a fourth who was trying to make it home). The emergency call

volume continued to be moderately high with collisions and cars off the roadway. One notable collision in the Drayton area proved very difficult to reach with a reported five patients involved. Our responding ambulances became stuck in snow drifts across the roadway. Other ambulances from Waterloo Region and Perth County also attempted to respond to the scene and were also unable to traverse the roads. Ultimately the patients, fortunately with minor injuries, were transported by the Drayton Fire department to a location that our ambulances could reach.

As this was occurring, one of our ambulances that was stuck in a snow drift in Mapleton was struck head-on by a transport truck. Both paramedics were injured in the accident, but fortunately their injuries were relatively minor.

During the day on December 24, conditions continued to deteriorate. Most of the roadways were closed, and paramedics needed to traverse these closed roads to try to reach people in distress. Multiple ambulances became stuck and stranded in snow drifts or laneways. Eventually the tow truck services advised that they were no longer available as it was too dangerous for them to service requests for assistance. Paramedics continued to respond to emergency calls, in many cases making extra efforts to reach those patients.

By 7 pm virtually all roads in Wellington County had been closed as visibility was near zero. While most of the snowplows had been pulled from the roads, there were a few that remained in service and escorted our ambulances to calls, plowing the way. Paramedics were again unable to get home and were bunking down for their second night in the stations, this being Christmas Eve.

Throughout Christmas day and into Boxing Day, although the winds had died down and snow had subsided, roads remained closed and travel to emergency calls remained difficult. Although our response to some calls was delayed, our paramedics continued to make great efforts to reach people and provide their usual exceptional care.

Even with the exceptional efforts of our paramedic teams, the care that our residents received was only possible because of the assistance of the volunteer firefighters in each of our townships who helped access patients and provide care, and those snowplow operators who helped us reach the callers. We also had a great deal of help from local residents – farmers brought out their equipment when they saw us trying to reach their neighbours, and others assisted with shovels and snowblowers to help us access our patients.

Our paramedics have expressed their appreciation to the residents of Wellington County, not only for their help in reaching patients but in their support of our teams between calls as well.

## Summary

The recent winter storm provided great challenges to the people of Wellington County, the Firefighters and County staff and to the Paramedics of GWPS. Exceptional efforts by everyone ensured that everyone who was in distress received care, and demonstrated the true nature of those who live and work in Wellington County.

## Respectfully Submitted by:



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Stephen Dewar  
General Manager / Chief  
Guelph-Wellington Paramedic Service  
519-822-1260 ext. 2805  
[Stephen.dewar@guelph.ca](mailto:Stephen.dewar@guelph.ca)

This report was recommended by:

Colleen Clack-Bush  
Deputy Chief Administrative Officer  
Public Services, City of Guelph  
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[colleen.clack-bush@guelph.ca](mailto:colleen.clack-bush@guelph.ca)



# COUNTY OF WELLINGTON

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## COMMITTEE REPORT

HS-23-01

**To:** Chair and Members of the Social Services Committee  
**From:** Mark Poste, Director of Housing  
**Date:** Wednesday, January 11, 2023  
**Subject:** **2023 Supportive Housing Projects Overview**

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### **Background:**

This report is to provide an overview of three adult supportive and transitional housing projects that will help fill a critical gap in our adult housing stability system within our community's housing continuum. The projects align with community priorities and the Housing Services 10-year Housing and Homelessness Plan and are scheduled to open in 2023.

Three projects, all located in the City of Guelph, will provide a total 92 units for adults experiencing homelessness and are in need of a place to call home. Namely, Grace Garden Supportive Housing project (32 units), the Kindle Communities Supportive Housing project (32 units) and the 65 Delhi Transitional Housing with Supports project (28 units).

### **Transitional Housing with Supports:**

Transitional housing with supports refers to an intermediate temporary step between emergency crisis shelter and permanent housing. It provides individuals with a safe place to stay as they engage in individualized support services such as securing identification information; connecting to primary health care; housing searches and completing applications; accessing social services supports and connecting with mental health and/or addictions support services. Stays in a transitional housing facility are time limited, but typically range from 3 months to 3-years in length before transitioning to a permanent housing solution.

### **Permanent Supportive Housing:**

Supportive housing refers to units that combine rental assistance (i.e., rent subsidy) with individualized support services for people with high needs related to physical or mental health, developmental disabilities or substance use. Supportive housing units can be scattered across different housing provider locations or can be purpose-built housing. These units are considered permanent under the Residential Tenancies Act.



## Projects Overview:

Item	Grace Gardens	Kindle Communities	65 Delhi
Model	<ul style="list-style-type: none"> <li>• Permanent Supportive</li> </ul>	<ul style="list-style-type: none"> <li>• Permanent Supportive</li> </ul>	<ul style="list-style-type: none"> <li>• Transitional</li> </ul>
Cost and Size	<ul style="list-style-type: none"> <li>• \$9,400,000</li> <li>• 1151 m<sup>2</sup></li> </ul>	<ul style="list-style-type: none"> <li>• \$10,118,000</li> <li>• 1930 m<sup>2</sup></li> </ul>	<ul style="list-style-type: none"> <li>• \$7,600,000</li> <li>• 1627m<sup>2</sup></li> </ul>
Construction Type	<ul style="list-style-type: none"> <li>• Retrofit</li> </ul>	<ul style="list-style-type: none"> <li>• New Construction</li> </ul>	<ul style="list-style-type: none"> <li>• Historical Retrofit and New Build Addition</li> </ul>
Unit Features	<ul style="list-style-type: none"> <li>• 32 Bachelor units (Range from 17-22m<sup>2</sup>)</li> <li>• Units have full washroom and kitchenette</li> </ul>	<ul style="list-style-type: none"> <li>• 32 Bachelor units (Range from 21-29m<sup>2</sup>)</li> <li>• Units have full washroom and kitchenette</li> </ul>	<ul style="list-style-type: none"> <li>• 28 Bachelor units (Range from 9-17m<sup>2</sup>)</li> <li>• No kitchenette and washrooms in unit</li> </ul>
Communal Space	<ul style="list-style-type: none"> <li>• 3 Communal bathrooms (4-6m<sup>2</sup>)</li> <li>• Full kitchen (13 m<sup>2</sup>)</li> <li>• Laundry Area (11m<sup>2</sup>)</li> </ul>	<ul style="list-style-type: none"> <li>• Communal Bathroom (7m<sup>2</sup>)</li> <li>• Full kitchen (21m<sup>2</sup>)</li> <li>• Laundry Area (9m<sup>2</sup>)</li> </ul>	<ul style="list-style-type: none"> <li>• 6 Communal Bathrooms (13 m<sup>2</sup> each)</li> <li>• 3 Full Kitchens (30m<sup>2</sup> each)</li> <li>• Laundry Area (18m<sup>2</sup>)</li> <li>• Lobby (12m<sup>2</sup>)</li> </ul>
Programme Area	<ul style="list-style-type: none"> <li>• Common Area (65m<sup>2</sup>)</li> <li>• 2 Meeting Rooms (8-9m<sup>2</sup>)</li> <li>• 2 Generic Rooms (8m<sup>2</sup> each)</li> </ul>	<ul style="list-style-type: none"> <li>• Common Area (99m<sup>2</sup>)</li> <li>• Resident Lounge (16m<sup>2</sup>)</li> <li>• Multi-Faith Room (16m<sup>2</sup>)</li> </ul>	<ul style="list-style-type: none"> <li>• 6 Common Rooms/Lounges (15m<sup>2</sup> each)</li> <li>• 2 Programme Areas (72m<sup>2</sup> each)</li> </ul>
Storage Area	<ul style="list-style-type: none"> <li>• Storage Area (6m<sup>2</sup>)</li> <li>• Vestibule (7m<sup>2</sup>)</li> </ul>	<ul style="list-style-type: none"> <li>• 4 Storage Areas (14m<sup>2</sup> each)</li> <li>• Bike Storage (22m<sup>2</sup>)</li> </ul>	<ul style="list-style-type: none"> <li>• 4 Storage Areas (3-7m<sup>2</sup>)</li> <li>• Large Storage Area (18m<sup>2</sup>)</li> <li>• Multi-purpose Storage/Scooter Area (18m<sup>2</sup>)</li> </ul>
Staffing Area	Each of the three buildings will consist of administrative space for property management and support staff.		

These three projects will have a measurable impact on our community's drive to end chronic homelessness and make sure that everyone in our community can find and maintain an appropriate, safe and affordable place to call home.

## Recommendation:

That the 2023 Supportive Housing Projects Overview report be received for information.

Respectfully submitted,



Mark Poste, Director of Housing



# COUNTY OF WELLINGTON

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## COMMITTEE REPORT

**CEYD-23-01**

**To:** Chair and Members of the Social Services Committee  
**From:** Mandy Koroniak, Director of Children's Early Years Division  
**Date:** Wednesday, January 11, 2023  
**Subject:** **Revised 2023 Directly Operated Child Care Centre User Fees**

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### **Background:**

County of Wellington Directly Operated Child Care Centres have been enrolled in the 100% federally-funded Canada-wide Early Learning and Child Care (CWELCC) System.

In accordance with regulatory amendments to O. Reg. 137/15 and CWELCC Guidelines (August 2022), all licensed child care programmes enrolled in the CWELCC System were to implement a user fee reduction of 25% as of April 1, 2022 and a reduction of 50%, relative to 2020 user fees, as of January 1, 2023, to a minimum of \$12 per day.

Subsequently, Social Services Committee received the report CEYD-22-06 in September 2022, recommending a revised user fee schedule for 2022, and for the 2023 user fees commencing January 1, 2023.

### **Update:**

In December 2022, The Ministry of Education released its 2023 CWELCC Guidelines. These guidelines provide further clarity on the 2023 user fee reduction requirements, specifying a 52.75% reduction in user fees as of January 1, 2023, to a minimum of \$12 per day. This adjustment represents the goal of an overall provincial 50% fee reduction in 2023 relative to 2020 provincial levels.

To meet the requirements of the CWELCC System the 2023 user fees approved by Council in September 2022 need to be further reduced and staff recommend that the following user fees be in effect as of January 2023 at all Directly Operated Child Care Centres.

## User Fee Schedule as of January 1, 2023

Programme	March 2022 Daily Rates	Approved January 2023 Daily Rates	Proposed January 2023 Rates	% Decrease from March 2022
<b>Infants</b>				
Full day, 5 days/week	\$61.30	\$30.65	<b>\$28.95</b>	52.75%
Full day < 5 days/week	\$73.40	\$36.70	<b>\$34.70</b>	52.75%
½ day with lunch	\$39.85	\$19.93	<b>\$18.85</b>	52.75%
½ day without lunch	\$36.70	\$18.35	<b>\$17.35</b>	52.75%
<b>Toddlers</b>				
Full day, 5 days/week	\$49.55	\$24.78	<b>\$23.40</b>	52.75%
Full day < 5 days/week	\$54.25	\$27.13	<b>\$25.65</b>	52.75%
½ day with lunch	\$33.75	\$16.88	<b>\$15.95</b>	52.75%
½ day without lunch	\$29.05	\$14.53	<b>\$13.75</b>	52.75%
<b>Preschoolers</b>				
Full day, 5 days/week	\$43.55	\$21.78	<b>\$20.55</b>	52.75%
Full day < 5 days/week	\$48.05	\$24.03	<b>\$22.70</b>	52.75%
½ day with lunch	\$27.95	\$13.98	<b>\$13.20</b>	52.75%
½ day without lunch	\$24.40	\$12.20	<b>\$12.00</b>	52.75%

### Notes:

1. User fees are rounded to the nearest .05
2. Authority to impose fees and charges is set out in Part XII of the Municipal Act, S.O. 2001, c. 25 and in by-law #5681-20 of the Corporation of the County of Wellington.

## Financial Implications:


User fee reductions as required by the CWELCC System are offset by the 100% federal CWELCC System funding allocation. The Ministry of Education's 2023 CWELCC Guidelines indicate that CWELCC funding is designed to fully offset the reduction in revenue from reduced base fees, while also improving compensation for eligible qualified workers.

## Recommendation:

That the updated user fee schedule for Directly Operated Child Care Centres for January 1, 2023 be approved as set out in report CEYD-23-01 ; and,

That staff be directed to prepare the necessary by-law.

Respectfully submitted,



Mandy Koroniak  
Director of Children's Early Years Division