



COUNTY OF WELLINGTON

COMMITTEE REPORT

To: Chair and Members of the Information, Heritage and Seniors Committee
From: Peg Muhlbauer, Assistant Administrator
Date: Wednesday, November 10, 2021
Subject: Ministry of Long Term Care Proactive Inspection Programme

Background:

On November 4, the Ministry of Long Term Care rolled out a new inspection programme for long-term care homes. The Ministry will inspect upon key areas of focus to ensure homes meet the requirements in the legislation.

- Inspectors will conduct observations of residents and their care and follow a set of inspection protocols for consistency across long-term care homes.
- Proactive inspections will be phased in over the next two years. Complaints and critical incidents will be managed through separate inspections.
- A team of two inspectors will conduct an unannounced proactive inspection on-site that will take approximately seven days to complete.
- Enforcement actions when non-compliance is found, includes:
 - Written notifications
 - Voluntary plan of correction
 - Compliance order
 - Directors referral
- The key areas of focus include, infection prevention and control, abuse and neglect, safe medication management, nutrition and hydration, policies and directives, dining observation, residents rights and plan of care

Recommendation:

That the report be received as information.

Respectfully submitted,

A handwritten signature in cursive script, appearing to read 'Peg Muhlbauer'.

Peg Muhlbauer
Wellington Terrace LTCH Assistant Administrator